

TERMS AND CONDITIONS

Last Updated: 2026/05/12

By accessing and using this website, you agree to be bound by the following Terms and Conditions.

1. Use of Website

1.1. This website is provided for general informational purposes regarding our services and solutions.

1.2. You agree not to:

1.2.1. Use the website for any unlawful purpose;

1.2.2. Attempt to gain unauthorised access to any systems, networks, or data;

1.2.3. Interfere with or disrupt the functionality or security of the website.

2. Intellectual Property

2.1. All content on this website, including but not limited to text, graphics, logos, icons, images, documents, and other materials, is the property of NETELLIGENT CONSULTING (PTY) LTD unless otherwise stated.

2.2. No content may be copied, reproduced, distributed, or used without prior written consent from the Company.

3. Disclaimer

3.1. The information contained on this website is provided for general information purposes only and does not constitute professional, technical, or legal advice.

3.2. While reasonable efforts are made to ensure the accuracy and reliability of information presented on the website, NETELLIGENT CONSULTING (PTY) LTD makes no representations or warranties, whether express or implied, regarding the completeness, accuracy, or reliability of such information.

4. Limitation of liability

4.1. To the fullest extent permitted by law, NETELLIGENT CONSULTING (PTY) LTD shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from:

4.1.1. Use of or reliance on this website;

4.1.2. Inability to access or use the website;

4.1.3. Errors, omissions, interruptions, or inaccuracies in website content;

4.1.4. Any unauthorised access to or alteration of data or transmissions.

4.2. Use of this website is entirely at the user's own risk.

5. Third-Party Links

5.1. This website may contain links to third-party websites for convenience or informational purposes.

5.2. NETELLIGENT CONSULTING (PTY) LTD does not control, endorse, or accept responsibility for the content, security, or privacy practices of any third-party websites.

6. Privacy and POPIA Compliance

6.1. The Company is committed to protecting personal information in accordance with the Protection of Personal Information Act, 4 of 2013 ("POPIA").

6.2. Any personal information collected through this website will be processed in accordance with our Privacy Policy and applicable legislation.

7. Changes to Terms and Conditions

7.1. NETELLIGENT CONSULTING (PTY) LTD reserves the right to amend or update these Terms and Conditions at any time without prior notice.

7.2. Continued use of the website following any changes constitutes acceptance of the revised Terms and Conditions.

8. Governing Law

8.1. These Terms and Conditions shall be governed and interpreted in accordance with the laws of the Republic of South Africa.

PRIVACY POLICY

Last Updated: 2026/05/12

NETELLIGENT CONSULTING (PTY) LTD (“Netelligent”, “the Company”, “we”, “us”, or “our”) is committed to protecting your personal information in accordance with the Protection of Personal Information Act, 4 of 2013 (“POPIA”) of South Africa. This Privacy Policy explains how we collect, use, process, store, and protect your personal information when you use our website and services.

By using our website and services, you acknowledge and consent to the processing of personal information in accordance with this Privacy Policy and applicable legislation.

1. Collection of Personal Information

1.1. We may collect and process the following personal information:

- 1.1.1. Identity Information: Name and surname
- 1.1.2. Contact Information: Email address and telephone number
- 1.1.3. Technical Information: IP address, browser type, device information, and browsing behaviour on our website
- 1.1.4. Any other information voluntarily provided when contacting us or making use of our services

1.2. Information may be collected through:

- 1.2.1. Direct interactions (such as contact forms or email communication); and
- 1.2.2. Automated technologies including cookies and website analytics tools.

2. Purpose of Collection and Processing

2.1. We collect and process personal information for the following lawful purposes:

- 2.1.1. To provide and improve our services
- 2.1.2. To communicate regarding enquiries, support, or service delivery
- 2.1.3. To analyse website usage and improve user experience
- 2.1.4. To maintain internal records and operational requirements
- 2.1.5. To comply with legal and regulatory obligations

2.2. Personal information will only be processed where a lawful basis exists, including consent, contractual necessity, legitimate business interests, or compliance with applicable legislation.

3. Data Retention

- 3.1. Personal information will only be retained for as long as necessary to fulfil the purposes for which it was collected or as required by law.
- 3.2. Where information is no longer required, it will be securely deleted, destroyed, or anonymised.

4. Protection of Personal Information

- 4.1. NETELLIGENT CONSULTING (PTY) LTD implements reasonable technical and organisational measures to protect personal information against unauthorised access, loss, misuse, disclosure, alteration, or destruction.
- 4.2. While reasonable safeguards are in place, no method of electronic transmission or storage is completely secure.

5. Sharing of Personal Information

- 5.1. We do not sell or rent personal information.
 - 5.1.1. Personal information may be shared with:
 - 5.1.2. Service providers assisting with website operation or service delivery;
 - 5.1.3. Regulatory or legal authorities where required by law;
 - 5.1.4. Professional advisors, auditors, or business partners where necessary for operational or legal purposes;
 - 5.1.5. Third parties where consent has been obtained.
- 5.2. Where personal information is transferred outside of South Africa, appropriate safeguards will be implemented to ensure adequate protection.

6. Your Rights Under POPIA

- 6.1. As a data subject under POPIA, you have the right to:
 - 6.1.1. Request access to personal information held by us;
 - 6.1.2. Request correction or updating of personal information;
 - 6.1.3. Request deletion of personal information, subject to legal or contractual retention obligations;
 - 6.1.4. Object to the processing of personal information;
 - 6.1.5. Withdraw consent where processing is based on consent;
- 6.2. Lodge a complaint with the Information Regulator.
- 6.3. For more information regarding your rights, visit:
<https://www.justice.gov.za/infoereg/>
- 6.4. To exercise any of these rights, please contact:
info@netelligent.co.za

7. Cookies and Tracking Technologies

- 7.1. Our website may use cookies and similar technologies to improve user experience, monitor website performance, and gather analytical data.
- 7.2. Users may manage cookie preferences through their browser settings. Disabling cookies may impact certain website functionality.

8. Third-Party Links

- 8.1. This website may contain links to third-party websites.
- 8.2. NETELLIGENT CONSULTING (PTY) LTD is not responsible for the privacy practices, security, or content of third-party websites and encourages users to review their respective privacy policies.

9. Information Officer

- 9.1. The Company's Information Officer appointed in terms of PAIA and POPIA is:

Neil Mark Skea

Designation: Director

Email: info@netelligent.co.za

Telephone: (+27) 31 100 1016

10. Deputy Information Officer

- 10.1. The Deputy Information Officer is responsible for assisting with the day-to-day administration and coordination of PAIA and POPIA compliance within the Company.

Kelsey Leah Morgan

Designation: Business Operations & Compliance Coordinator

Email: kelseym@netelligent.co.za

Cell phone: (+27) 81 585 6584

11. Updates to This Privacy Policy

- 11.1. This Privacy Policy may be updated periodically to reflect operational, legal, or regulatory changes.
- 11.2. Any updates will be published on this page together with the revised "Last Updated" date.